



## Contact Us

Montgomery County  
Department of Health and Human Services  
Office of Community Connections  
DeKalb Center Norristown  
1430 DeKalb Street  
Norristown, PA 19404-0311  
610-278-3522  
MontcoHHS@montgomerycountypa.gov  
www.montgomerycountypa.gov/HHS



*Montgomery County strives to create an environment of information sharing while respecting the resident's rights to confidentiality and abiding by all applicable laws.*



@HHSMontcoPA



Montgomery County  
Department of  
Health and Human Services

## Office of Community Connections



Community Connections  
directs people to services  
where they need them most  
~ in their community.



## Who is a Navicate?

They are experts in navigating the human services system, helping you to understand the services available, and making referrals to organizations that will best address your needs. They can be advocates speaking on your behalf to determine if there are other options that better fit your needs.

For eligible seniors and individuals living with a physical, behavioral, or developmental disability, a Navicate can provide Person-Centered Counseling services. They will help identify long-term services and support options available in your community. Additionally, they guide and secure resources and will follow up to ensure things are going well.

Community Connections is FREE to  
ANY MONTGOMERY COUNTY RESIDENT.

## Did you know Navicates can connect you to organizations that provide these resources?

- Addiction Services
- Early Childhood Education
- Employment
- Healthcare
- Legal Advice
- Maternal and Infant Care
- Mental Health Support Services
- Nutrition and Food Assistance
- Public Benefits
- Subsidized Housing
- Support Services for Seniors
- Subsidized Child Care
- Teens and Young Adults
- Veterans Affairs

## Consumer Testimonials

"Thank you for your efforts to put me through to the right people because, without your initial help, I'd still be sitting here with nothing. I appreciate your help very much! You did a great job!" - JM

"Montgomery County residents are blessed to have Community Connections. I am thankful I made that call that day and you called me back. My heart is filled with more gratitude than one can describe." - Lori C.



## How do I access a Navicate?

There is one telephone number that will connect you to a Navicate in your region.

**610-278-3522**

You can also visit any Montgomery County Community Connections office. **Calling ahead is strongly encouraged** to ensure someone will be able to meet with you. Language line services are readily available.

### Hours

Monday to Friday  
8:00 AM - 4:30 PM

### Online Referral

[www.montgomerycountypa.gov/ContactANavicate](http://www.montgomerycountypa.gov/ContactANavicate)

## OFFICE LOCATIONS

### Lansdale

421 West Main Street    Lansdale, PA 19446

### Norristown

Human Services Center, 1st Floor  
1430 DeKalb Street    Norristown, PA 19401

### Pottstown

364 East King Street    Pottstown, PA 19464

### Willow Grove

102 North York Road    Willow Grove, PA 19090