



YOUR WAY HOME
MONTGOMERY COUNTY

Program Overview

2023

Your Way Home's Mission

Your Way Home is a public-private partnership whose mission is to ensure that everyone who lives, works, learns, and invests in Montgomery County, Pennsylvania has equal opportunity to live in an affordable home and a thriving community.

Your Way Home is committed to furthering racial equity within housing and homeless programming in Montgomery County.

Please visit www.yourwayhome.org/equity for more information.



Category 1 Homeless

An individual or family who lacks a fixed, regular, and adequate nighttime residence meaning:

Has a primary nighttime residence that is a public or private place not meant for habitation

Is exiting an institution where they have resided for 90 days or less and who resided in an emergency shelter or place not meant for habitation immediately before entering that institution



Is living in a hotel or motel paid for by a charitable organization or by federal, state, or local government programs

Is living in a public or privately owned shelter

Category 4 Homeless

Fleeing or Attempting to Flee Domestic Violence

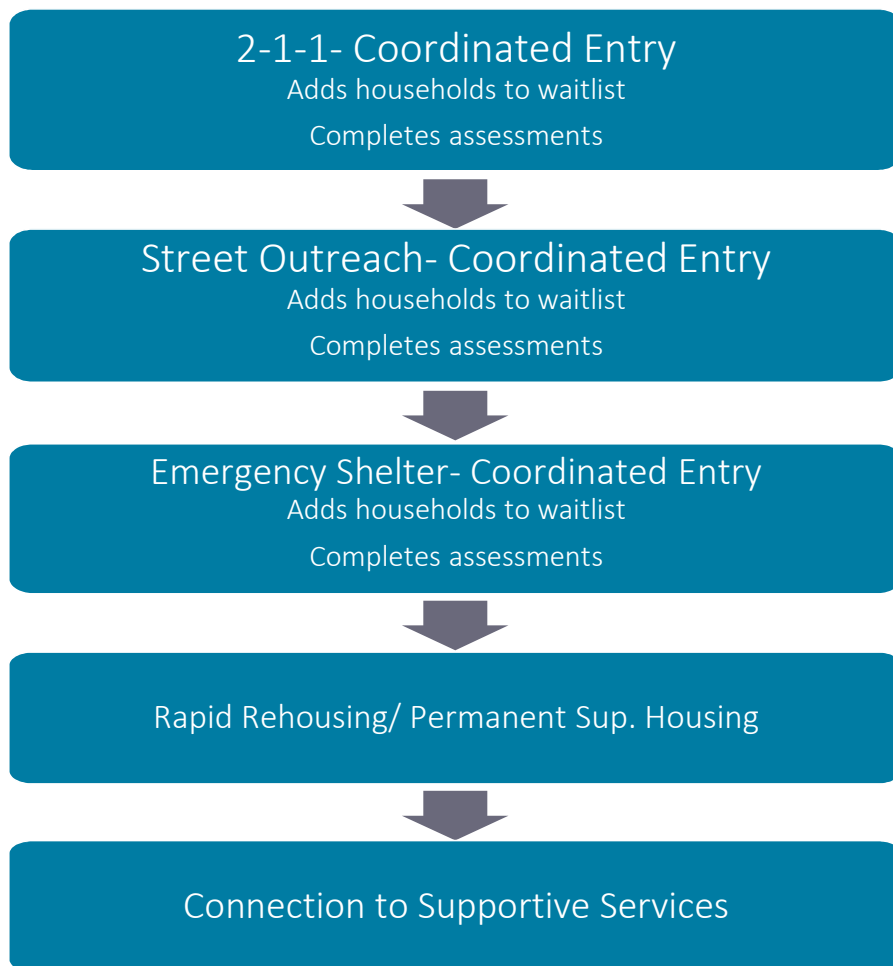
Any individual or family who is fleeing, or attempting to flee, domestic violence

An individual or family who has no other residence and lacks resources or supports to obtain housing



Category 1 and Category 4 households are prioritized and qualify for all Your Way Home housing and homelessness programming.

Your Way Home Programs



Coordinated Entry

- ▶ “One front door” approach
- ▶ Helps ensure all in need receive the appropriate prioritization based on their needs
- ▶ First step to access resources is to call 2-1-1 to complete pre-screening, assessment, and possible referral if appropriate

2-1-1 Call Center

- ▶ Complete intake and assessment for both Housing and Prevention programming.
- ▶ Call 2-1-1 or text your zip code to 898-211 to schedule a call back.
- ▶ The first step in receiving services is to contact 2-1-1
 - ▶ Not all callers will qualify for all programming
 - ▶ Category 1 and 4 for housing programs
- ▶ Clients should call 2-1-1 any time their situation changes:
 - ▶ They are no longer able to stay where they once were
 - ▶ They have been issued an eviction

2-1-1 Call Center

- ▶ Calls to 2-1-1 can take a while. Ensure callers have enough time to complete.
 - ▶ Up to 45 minutes
 - ▶ Don't hang up until someone answers or you will not receive assistance
- ▶ Offer connections to resources outside of Your Way Home:
 - ▶ Food pantries
 - ▶ Employment services
 - ▶ Recovery resources
 - ▶ Domestic Violence support

Street Outreach

- ▶ Referrals come directly from 2-1-1 only. Several agencies provide services:
 - ▶ Access Services
 - ▶ Valley Youth House- under 24
 - ▶ Veterans Multiservice Center- veterans
- ▶ Provide referrals to community agencies and gear/supplies
- ▶ Also help with Diversion and transportation.
- ▶ Manage Emergency Shelter waitlists.



Street Outreach

- ▶ Contact outreach team for any needs after enrollment. No need to go to 2-1-1
- ▶ 2-1-1 will refer households to the appropriate Street Outreach provider
- ▶ Outreach works on a team approach: clients work with all team members, and are not assigned specifically to one case worker
- ▶ They may meet with someone different occasionally

Emergency Shelter

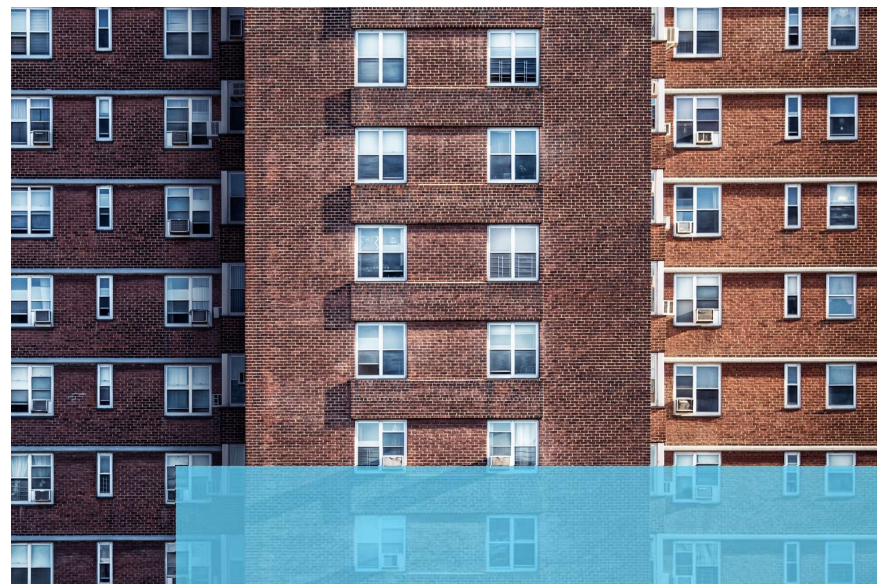
Year-Round Single Adult
Shelter Beds

0

Note: As of July 1, YWH
does not currently have a
single-adult shelter

Year-Round Family
Shelter Beds

92
total beds



Season Overflow

Code Blue Beds: 54

Winter Shelter: 55

Emergency Shelter

- ▶ Do not communicate with clients that there are shelter openings.
- ▶ Emergency Shelter providers:
 - ▶ Resources for Human Development- single adults
 - ▶ Family Promise Montgomery County- families
 - ▶ Family Promise of the Main Line- families
 - ▶ The Salvation Army- Pottstown- families
 - ▶ The Salvation Army- Norristown- families
 - ▶ Laurel House- Domestic Violence
- ▶ Some non-Your Way Home shelters are open in the County
 - ▶ Maternal homes
 - ▶ Sister's of Charity

Rapid Rehousing

- ▶ The main rental assistance program in Montgomery County
 - ▶ Long waitlists- cannot predict enrollment date
- ▶ Short-medium term rental assistance
 - ▶ No more than 24 months of assistance
 - ▶ Case management to focus on stability and problem solving
- ▶ Pay 30% of monthly income towards rent-
 - ▶ Strict income guidelines to remain enrolled
- ▶ Rapid Rehousing- Lite: move-in assistance (first, last, security) for those able to maintain ongoing rent independently

Rapid Rehousing

- ▶ Housing Resource Centers:
 - ▶ Carson Valley Children's Aid
 - ▶ Keystone Opportunity Center
 - ▶ Pottstown Cluster of Religious Communities
- ▶ Specialty Populations:
 - ▶ Valley Youth House- under 24
 - ▶ Access Services- from Street Outreach caseload

Permanent Supportive Housing

- ▶ Long term rental assistance- no program deadline or strict expectations
- ▶ Extremely limited resource
- ▶ Requirements:
 - ▶ Chronic homelessness- unsheltered for 1 year in the last 3 years
 - ▶ Diagnosed disability
 - ▶ Some programs have specific diagnostic requirements:
 - ▶ Chronic mental health
 - ▶ HIV/AIDS

Permanent Supportive Housing

- ▶ Permanent Supportive Housing Providers:
 - ▶ Pottstown Cluster of Religious Communities
 - ▶ Keystone Opportunity Center
 - ▶ 1260 Housing Corporation (previously Columbus Properties)
 - ▶ Hedwig House
 - ▶ Family Services of Montgomery County

Category 2 Homeless

Individual or family who will imminently lose their primary nighttime residence, provided that

Residence will be lost within 14 days of the date of application for homeless assistance (30 days for veterans)

No subsequent residence has been identified

The individual or family lacks the resources or support networks needed to obtain other permanent housing



Category 2 Households are prioritized and qualify for Your Way Home prevention programming, but not the Homeless Response System.

Eviction Prevention and Intervention Coalition

- ▶ Court-based eviction help to prevent lockouts
- ▶ Partnership program with Legal Aid of Southeastern Pennsylvania, Your Way Home, and Pottstown Cluster of Religious Communities
- ▶ Eight magistrate judges currently participate
 - ▶ Visit www.yourwayhome.org/epic for more information
- ▶ Clients will receive notice if they can participate when they are notified of an upcoming hearing
- ▶ Services provided:
 - ▶ Short term case management
 - ▶ Financial assistance
 - ▶ Legal representation/litigation with judges and landlords

Emergency Rent and Utility Coalition (ERUC)

- ▶ Designed for households with existing leases who need rental or utility assistance as a result of the COVID-19 pandemic
- ▶ Operated by 6 partner agencies in Montgomery County
- ▶ As of **April 1, 2023**, have stopped accepting new applications.
- ▶ Until funding is depleted, ERUC will continue to serve applicants, including households at immediate risk of eviction, those with utility shut-off notices, and those who have been wait-listed.
- ▶ Renters facing eviction or utility shut-off may be eligible for assistance. Call 2-1-1 for assistance.
- ▶ Effective June 19th 2023: ERUC will be able to assist community members seeking move in assistance. Move in assistance will include 1st months' rent, last month's rent and security deposit. This assistance will be available to eligible new applicants only.
- ▶ Agencies no longer provide hotel assistance.

Emergency Rent and Utility Coalition (ERUC)

▶ Program Qualifications:

- ▶ Montgomery County residency- must have a lease within the county
- ▶ Under 80% AMI
- ▶ Experience some loss of income as a result of or during the COVID-19 Pandemic

▶ Community Partners:

- ▶ ACLAMO- serve Spanish-speaking clients
- ▶ CADCOM
- ▶ Family Services of Montgomery County
- ▶ Manna on Main Street
- ▶ Pottstown Cluster of Religious Communities
- ▶ YWCA Tri-County Area

Let's stay connected. . .

Please visit www.yourwayhome.org to:

- Subscribe to our Newsletter
- Attend our Events- including the annual PIT Count
- Stay up to date

Join us on [Facebook](#)

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